

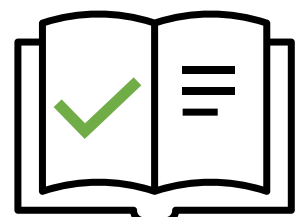
# All about Companion Card



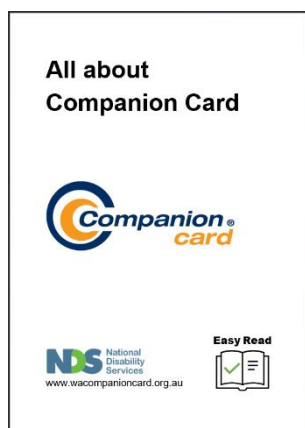
Western Australia

[www.wacompanioncard.org.au](http://www.wacompanioncard.org.au)

**Easy Read**



# What is in this book



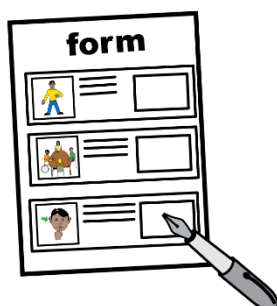
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## Page 11 Using a Companion Card



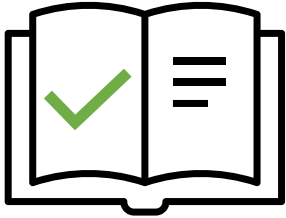
## Page 12 How to contact us

## About this book



National Disability Services wrote this book. When you see the word **we** it means National Disability Services.

## Easy Read

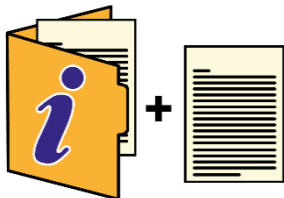


We wrote this book in an easy to read way. We wrote some hard words in **bold**. This means the letters are thicker and darker. Then we explain what these hard words mean.



You can get someone to help you:

- read this book
- know what this book is about
- find more information



Anyone can copy or share this book for free. People cannot sell this book to make money. When people want to change this book, they need to ask National Disability Services.

# About Companion Card



**Companion Card** is a special plastic card. It is for people with disability who always need a carer to help them.

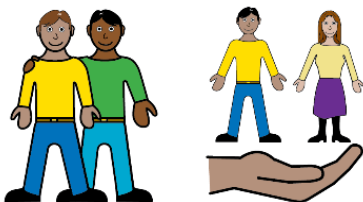


Companion Card belongs to the person with disability. We call this person a **Cardholder**.



Companion Card has:

- Cardholder's name
- Photo of Cardholder's face
- Card number
- Date when the card expires



**Companion** is someone who helps a cardholder. A companion can be:

- a family member
- a friend
- a support worker
- anyone who helps you.

# About Affiliates



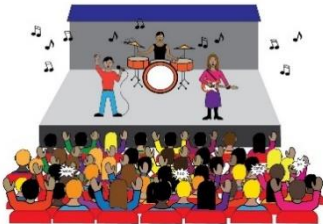
**Affiliates** are places that take Companion Cards.

Not all places take Companion Cards.



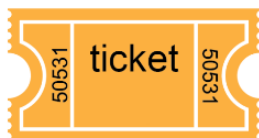
There are many affiliates in Australia like

- Buses and trains
- Cinemas
- Perth Zoo
- Concerts
- Stadiums



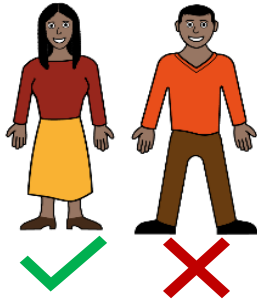
There is a list of all affiliates on our website: [wacompanioncard.org.au](http://wacompanioncard.org.au)

You can get someone to help you know what this website is about.



Cardholder buys a ticket from an affiliate. Affiliate will give a free ticket to the companion.

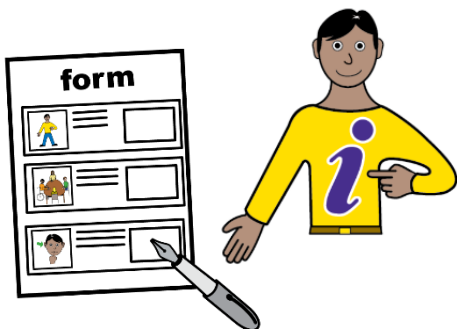
# Applying for a Companion Card



Some people with disability can get a Companion Card. Not everyone can get it.



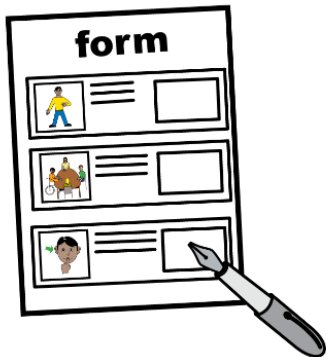
We have a process called **assessment**. Assessment is when we look at your disability needs to see if you need a Companion Card.



An **application form** is a list of questions about you and your disability. To ask for a Companion card you will answer all the questions on the application form.



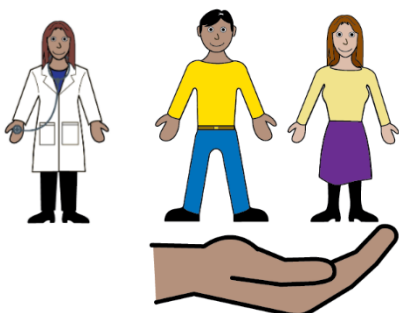
You can get someone to help you with the application form.



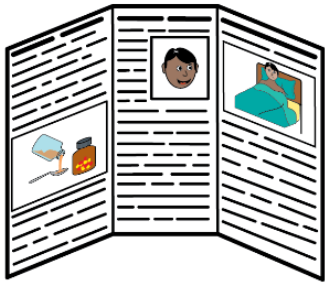
You fill in the first part of the application form.



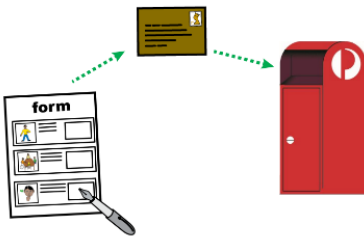
You add a photo of your face.



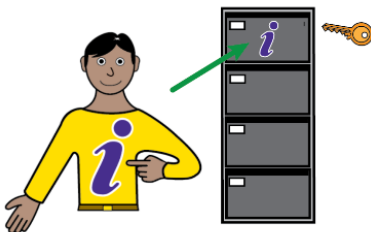
You take the application form to your doctor or the manager of your support worker organisation.



The doctor or manager adds medical information about you to the form.

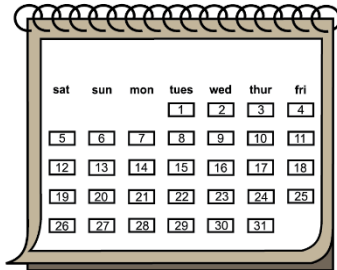


You send the application form to us by post or email.

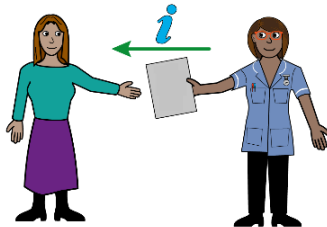


We will keep your information safe.

# Getting a Companion Card



You need to wait up to 1 month until we finish assessment of your application.



Sometimes we need to ask for more information from:

- You
- Your family or carer
- Your doctor



We will mail your Companion Card to you by post.

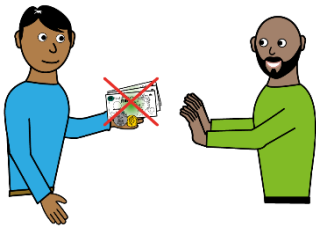


Some applications are **declined**. It means that the person cannot get a Companion Card. When we decline an application, we send a letter to say what to do next.

# Using a Companion Card



Show your Companion Card when you buy your ticket from an affiliate.



Your companion will get a free ticket.



Sometimes you need to call the affiliate to get tickets for you and for your companion.

# Contact us



You can call us:

1800 617 337



You can email us:

[wacompanioncard@nds.org.au](mailto:wacompanioncard@nds.org.au)



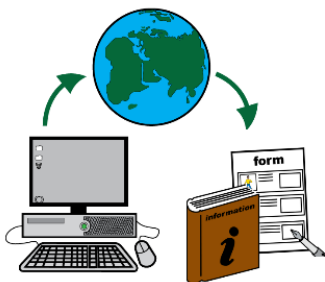
Our Facebook page is

[facebook.com/CompanionCardWA](https://www.facebook.com/CompanionCardWA)



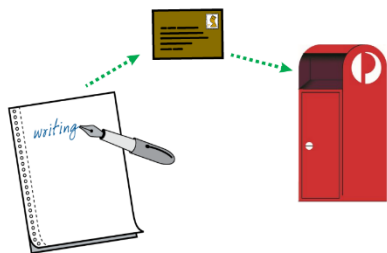
Our website is

[wacompanioncard.org.au](http://wacompanioncard.org.au)



You can find on our website things like:

- Application form
- List of affiliates
- Other information

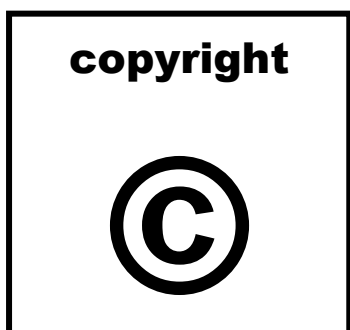


You can send us a letter to  
Reply Paid 184,  
Northbridge WA 6865.  
You don't need to put a stamp on the  
envelope.



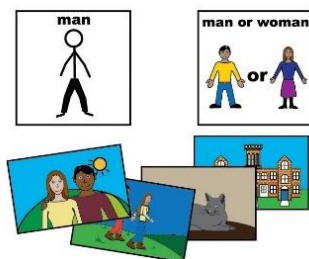
Our office is  
12 Lindsay Street,  
Perth WA 6000

## Legal things



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